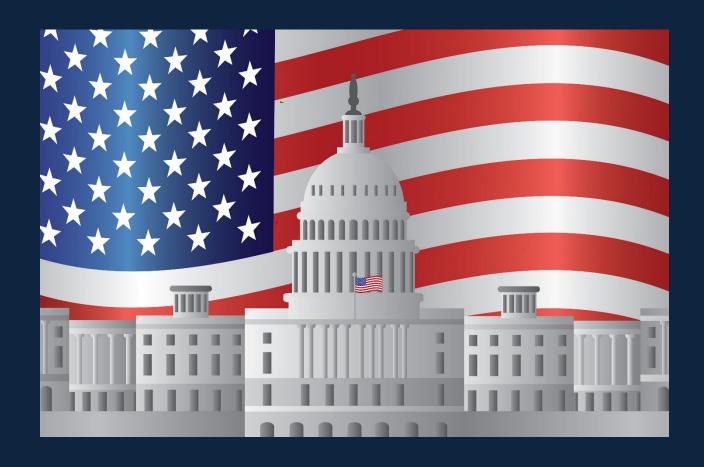
## OIG Office of Inspector General

## Federal Labor Relations Authority

### SEMIANNUAL REPORT TO THE CONGRESS



April 1, 2021 – September 30, 2021

## **Table of Contents**

Executive Summary	1
Federal Labor Relations Authority Overview	4
Office of Inspector General	5
Office of Inspector General Activities	6
Reporting Requirements of the Inspector General Act of 1978, as Amended	12
Second Half of FY 2021 Freedom of Information Act Requests	14
Table 1. Reports from Previous Periods with Unimplemented Recommendations	15
Table 2. Listing of Reports Issued	16
Table 3. Reports with Questioned Costs	17
Table 4. Recommendations That Funds Be Put to Better Use	18
Table 5. Summary of Reports For Which No Establishment Comment Was Returned w Days of Providing the Report	
Table 6. Listing of Investigative Reports	20
Appendix A. Peer Review Activity	21
Appendix B. Statement Regarding Plain Writing and Acronyms	23
Appendix C. Definitions of Terms	24
Contacting the Office of Inspector General	25

### **Executive Summary**

This Semiannual Report, submitted pursuant to Section 5 of the Inspector General Act of 1978, as amended, summarizes the major activities and accomplishments of the Federal Labor Relations Authority (FLRA) Office of Inspector General (OIG) for the period April 1, 2021 to September 30, 2021. The most significant activities of the OIG during the second half of Fiscal Year (FY) 2021 are noted below. Additional details pertaining to each activity can be found in subsequent sections of this report.

#### **Audits and Reviews Highlights**

During this reporting period, the OIG issued four reports including: (1) Quality Review of the Federal Labor Relations Authority Office of Inspector General Audit Operations for the period April 1, 2020 through March 31, 2021 (Report No. MAR-21-04); (2) Information Technology Asset Inventory Review (Report No. MAR-21-06); (3) Peer Review of the Election Assistance Commission Office of Inspector General (Report No. MAR-21-05); and (4) Top Management and Performance Challenges Facing the Federal Labor Relations Authority (Report No. MC-22-01).

Dembo Jones, P.C. (Dembo Jones) an independent public accounting firm, under contract with the FLRA OIG contracted with Rocha & Company P.C. to conduct a quality assurance review of the OIG audit operations (Report No. MAR-21-04). The primary objective of the review was to ensure that the OIG quality control system is suitably designed and consistently complied with and to the extent necessary to reasonably ensure compliance with professional audit standards and policies. The review resulted in a rating of pass.

In July 2021, Dembo Jones completed an Information Technology Asset Inventory Review (Report No. MAR-21-06). The review resulted in one recommendation.

The FLRA OIG completed an external peer review of the Election Assistance Commission (EAC) OIG in July 2021 and issued a Modified Peer Review Report (MAR-21-05). Based on our review, the established policies and procedures for the audit function at March 31, 2021, were current and consistent with applicable professional standards as stated.

The OIG issued a letter (Report No. MC-22-01) identifying the most serious management and performance challenges facing the FLRA. We identified one new challenge and retained the only challenge from last year.

#### **Ongoing Audits and Reviews**

The OIG has five ongoing audits and reviews including the following:

- 1. Financial Statement Audit of the Federal Labor Relations Authority for Fiscal Year 2021 (Report No. AR-22-01);
- 2. Management Letter for Fiscal Year 2021 Audit of the Federal Labor Relations Authority's Financial Statements (Report No. AR-22-02);
- 3. Statement on Auditing Standards AU-C Section 260 Letter (Report No. AR-22-03);
- 4. Federal Labor Relations Authority's Compliance with the Federal Information Security Modernization Act of 2014 for Fiscal Year 2021 (Report No. MAR-22-02); and
- 5. Audit of the Digital Accountability and Transparency Act (DATA Act) (Report No. AR-22-04).

#### **Investigations Highlights**

In FY 21, the FLRA OIG received 450 hotline inquiries. Of the 450 hotline inquiries received, 90 percent of the inquiries were resolved by the OIG, 5 percent were referred to other OIG's for disposition and 5 percent were referred to other FLRA offices.

#### **Other Activities Highlights**

The FLRA OIG responded to three Freedom of Information Act request.

The FLRA OIG entered into a Memorandums of Understanding (MOU) with the EAC OIG to perform a peer review of the EAC OIG.

#### **Looking Ahead**

The OIG plans to initiate the following audits and reviews during the first half of FY 2022:

 Federal Labor Relations Authority's Compliance with the Improper Payments Elimination and Recovery Act of 2010 (Report No. MAR-22-03);

- 2. Audit of the Federal Labor Relations Authority's Charge Card Program and Risk Assessment (Report No. AR-22-05);
- 3. Follow-up on the Information Technology Asset Inventory Review (Report No. MAR-22-04);
- 4. Second Follow-up Review from the 2020 Credit Hours and Premium Pay (Report No. MAR-22-05);
- 5. Quality Assurance Review of the FLRA OIG Audit Operations for the period April 1, 2021 through March 31, 2022 (Report No. MAR-22-06); and
- 6. Follow-up Review from the 2020 Management Advisory Review on FLRA's Appointment of Contracting Officer's Representative (Report No. MAR-22-07).



### **Federal Labor Relations Authority Overview**

#### **Mission**

Consistent with its statutory mandate, FLRA's 2018-2022 mission statement is: "Protecting rights and facilitating stable relationships among Federal agencies, labor organizations, and employees while advancing an effective and efficient Government through the administration of the Federal Service Labor-Management Relations Statute."

#### Organization

'In order to perform the many and varied functions of administering and enforcing the Statute, the FLRA is organized into three distinct components: The Authority, the Office of the General Counsel, and the Federal Service Impasses Panel. All components support and engage in collaboration and alternative dispute resolution activities as an integral part of their programs." The agency also provides full program and staff support to the Foreign Service Labor Relations Board and the Foreign Service Impasse Disputes Panel.

Agency Chief Executive & Administrative Officer Chairman Ernest DuBester **Federal Service** Office of the Authority General Counsel Impasses Panel Martin H. Malin, Chair Wynter P. Allen, Member Jeanne Charles, Member Howard Friedman, Member Edward F. Hartfield, Member Acting General Counsel Members Charlotte A. Dye Ernest DuBester Colleen Duffy Kiko James T. Abbott Marvin E. Johnson, Member Mark G. Pearce, Member Pamela Schwartz, Member Joseph E. Slater, Member Tamiko N.W. Watkins, Member Regional Offices Atlanta Office of Office of the Chicago Administrative Law Denver Inspector San Francisco Judges General Washington, DC Collaboration Equal Employment Foreign Foreign Alternative Dispute Opportunity Resolution Office Program Labor Impasse Office of Case Office of the Relations **Disputes** Intake and Solicitor Publication Office of the **Executive Director** Human Administrative Budget and Information Resources Office of Legislative Affairs Services Resources Management Division and Program Planning Division Federal Service Presidential General Counsel

Impasses Panel

Organizations

Appointees

Figure 1. Federal Labor Relations Authority Organization Chart

### Office of Inspector General

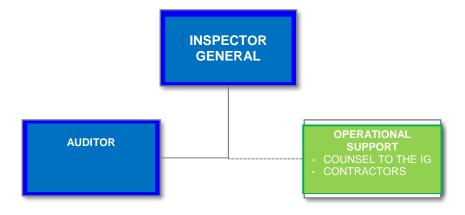
The OIG is an independent office established under the provisions of Inspector General Act of 1978, as amended (hereafter referred to as the IG Act). The FLRA OIG was established on September 25, 1989. Ms. Dana Rooney was named Inspector General in 2010.

The IG Act amended by the Inspector General Empowerment Act of 2016 to safeguard OIG access to agency information and mandates additional reporting to increase transparency in government operations.

The IG Act gives the Inspector General the authority and responsibility to:

- conduct and supervise audits and investigations of the FLRA's programs and operations;
- provide leadership, coordination, and recommend policies for activities designed to promote economy, efficiency, and effectiveness in the administration of the FLRA's programs and operations; and prevent and detect fraud, waste, and abuse of the FLRA's programs and operations; and
- keep the Chairman, Authority Members, and Congress fully and currently informed about problems and deficiencies, as well as the necessity for corrective actions.

Figure 2. FLRA Office of Inspector General Organization
Chart



### Office of Inspector General Activities

During this semi-annual period, the OIG completed four audits and reviews.

#### **Completed Audits, Reviews and an Evaluation**

We **issued 4** reports during the 2<sup>nd</sup> half of 2021.

 Quality Review of the Federal Labor Relations Authority Office of Inspector General Audit Operations for the Period April 1, 2020 through March 31, 2021 (Report No. MAR-21-04)

The OIG is required to undergo an annual review of its audit function's system of quality control. The purpose of the review is to assess whether FLRA OIG carries out its work in accordance with:

- Established policies and procedures, including Generally Accepted Government Auditing Standards;
- Applicable OMB and Government Accountability Office guidance; and
- Statutory provisions applicable to OIG audits.

Under contract with FLRA OIG, Dembo Jones contracted with Rocha & Company P.C. to conduct a quality assurance review of the OIG audit operations. The scope of the review was April 1, 2020 through March 31, 2021. FLRA OIG can receive a rating of pass; pass with deficiency(ies) or fail. A report was issued on June 21, 2021, and the FLRA OIG received a rating of pass.

2. Information Technology Asset Inventory Review (Report No. MAR-21-06)

Under a contract monitored by the OIG, Dembo Jones performed an Information Technology (IT) Inventory review. The auditors reviewed, FLRA's policies, records and controls over IT asset inventory and interviewed personnel. Overall controls were strong; however, improvements need to be made. They found weaknesses with FLRA's laptops not currently being managed in terms of which employee is responsible (assigned) for the respective equipment. To strengthen internal controls over FLRA's IT asset inventory system, they made one recommendation.

 Peer Review of the Election Assistance Commission Office of Inspector General (Report No. MAR-21-05)

The FLRA OIG completed an external peer review of the EAC OIG in July 2021 and issued a modified peer review report. Based on our review, the established policies and procedures for the audit function at March 31, 2021, were current and consistent with applicable professional standards as stated. We issued a letter dated July 19, 2021 that sets forth findings that were not considered to be of sufficient significance to affect our conclusions on the established policies and procedures.

 Top Management and Performance Challenges Facing the Federal Labor Relations Authority (Report No. MC-22-01)

The Reports Consolidation Act of 2000, requires the OIG to provide the agency head with a statement that summarizes the most serious management and performance challenges facing the agency and briefly assesses the agency's progress in addressing those challenges.

On September 24, 2021, we provided the Chairman and Authority Member's with the top management and performance challenges facing the FLRA along with a brief assessment of management's progress in addressing them.

We identified these challenges based on the OIG's experience and observations from our oversight work, as well as our general knowledge of the FLRA programs and operations. Our analysis considered the accomplishments the FLRA reported as of August 31, 2021.

This year, we identified two management and performance challenges facing the FLRA in FY 2022. These challenges include, one challenge, Records Management that we reported last year. We added one new challenge, Closure of Open Recommendations Outstanding for More than 1 year.

#### **Ongoing Audits and Reviews**

The OIG has five ongoing audits and reviews.

 Financial Statement Audit of the Federal Labor Relations Authority for Fiscal Year 2021 (Report No. AR-22-01);

- 2. Management Letter for Fiscal Year 2021 Audit of the Federal Labor Relations Authority's Financial Statements (Report No. AR-22-02); and
- Statement on Auditing Standards AU-C Section 260 Letter (Report No. AR-22-03).

Dembo Jones, under contract with the OIG, is conducting the FLRA's annual financial statement audit and the related statements of net cost and changes in net position, and the statements of budgetary resources. The OIG plans to issue the report and two letters in the first half of FY 2022.

 Federal Labor Relations Authority's Compliance with the Federal Information Security Modernization Act of 2014 for Fiscal Year 2021 (Report No. MAR-22-02)

The Federal Information Security Management Act of 2002 (Public Law 107-347), commonly referred to as FISMA, requires Federal agencies to develop, document, and implement an agency-wide information security program that provides security for the information and information systems that support the operations and assets of the agency. FISMA assigns specific responsibilities to agency heads and Inspectors General (IG).

FISMA requires agencies to have an annual independent evaluation performed on their information security programs and practices and to report the evaluation results to OMB. FISMA states that the independent evaluation is to be performed by the agency IG or an independent external auditor as determined by the IG.

Dembo Jones on behalf of the OIG, is conducting an independent evaluation of FLRA's compliance with FISMA for FY 2021 using guidelines established by FISMA, OMB and the National Institute of Standards and Technology. The OIG plans to issue a report in the first half of FY 2022.

 Audit of the Digital Accountability and Transparency Act (Report No. AR-22-04)

Dembo Jones on behalf of the OIG, is conducted the third and final mandated DATA Act audit for FY 2021 reporting. The OIG plans to issue a report in the first half of FY 2022.

#### **Planned Audits and Reviews**

Planned... The 1st half of FY 2022, we plan to initiate 6 audits and reviews.

The OIG plans to initiate the following audits and reviews during the first half of FY 2022:

- Federal Labor Relations Authority's Compliance with the Improper Payments Elimination and Recovery Act of 2010 (Report No. MAR-22-03);
- 2. Audit of the Federal Labor Relations Authority's Charge Card Program and Risk Assessment (Report No. AR-22-05);
- Follow-up on the Information Technology Asset Inventory Review (Report No. MAR-22-04);
- Second Follow-up Review from the 2020 Credit Hours and Premium Pay (Report No. MAR-22-05);
- 5. Quality Assurance Review of the FLRA OIG Audit Operations for the period April 1, 2021 through March 31, 2022 (Report No. MAR-22-06); and
- Follow-up Review from the 2020 Management Advisory Review on FLRA's Appointment of Contracting Officer's Representative (Report No. MAR-22-07).

#### Investigations

The FLRA OIG receives and investigates allegations of fraud, waste, abuse and misconduct within FLRA programs and operations. The FLRA OIG investigations can give rise to administrative, civil and criminal penalties. Based on investigations conducted, the FLRA OIG issues a report that sets forth the allegations and an objective description of the facts to FLRA management regarding administrative and civil matters. Investigations which uncover potential criminal activity are referred to the Department of Justice. As of the end of the semiannual reporting period, the OIG has no open investigations.

#### **OIG Hotline**

In order to facilitate reporting of allegations, FLRA OIG maintains a hotline (see "Contacting the Office of Inspector General"). Callers who have general questions or concerns that do not fall within the OIG's jurisdiction are referred to other entities, such as other FLRA offices, Federal agencies and local or state governments.

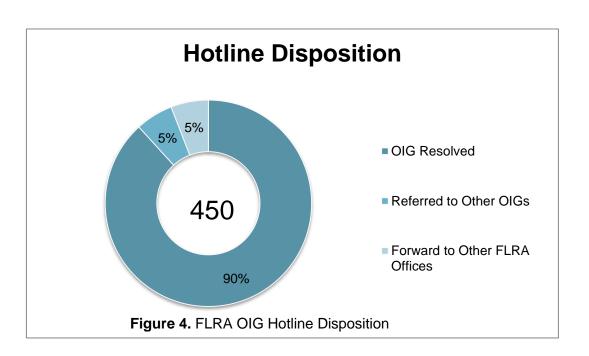
The OIG received 450 hotline inquiries..."

During FY 21, we received 450 hotline inquiries. These hotline inquiries were received via the following methods: 39 telephone calls, 9 letters/emails and 402 through the OIG website. The OIG resolved 407 of the inquiries, referred 21 to other OIGs for disposition and forwarded 22 to other FLRA offices.

Over **90%** of the hotline inquiries were resolved by either the OIG or within the FLRA.

A majority of the hotline inquiries received were via our online site flra.gov/OIG-

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#### **Other Activities**

#### Memorandum of Understanding

The OIG entered into a MOU with the EAC OIG to perform a quality control of EAC OIG audit organization.

#### **Regulatory Review**

Section 4(a) (2) of the Inspector General Act of 1978, as amended, requires the OIG to review existing and proposed legislation and regulations relating to FLRA programs and operations. During this reporting period the OIG did not review any legislation and regulations relating to FLRA. However, we did review the following related to COVID Safety Protocols: The President's "Executive Order on Ensuring Adequate COVID Safety Protocols for Federal Contractors," the related OMB briefing information, and the Safer Federal Workforce Task Force's Guidance for Federal Contractors and Subcontractors. This information was passed along to FLRA's Executive Director and FLRA's office that oversees contracting.

#### **Liaison Activities**

The IG is a member of the Council of Inspectors General on Integrity and Efficiency (CIGIE), which was established on October 14, 2008, pursuant to the Inspector General Reform Act of 2008.

## Reporting Requirements of the Inspector General Act of 1978, as Amended

The reporting requirements of the Inspector General Act of 1978, as amended, are listed in the following table along with the location of the required information. The word "None" appears where there is no data to report under a particular requirement.

Reference	Reporting Requirements	Page
Section 4(a)(2)	Review of legislation and regulations	10
Section 5(a)(1)	Significant problems, abuses, and deficiencies relating to the administration of programs and operations	None
Section 5(a)(2)	Recommendations with respect to significant problems, abuses, or deficiencies	None
Section 5(a)(3)	Significant recommendations included in previous reports on which corrective action has not been taken (Table 1)	15
Section 5(a)(4)	Matters referred to prosecutive authorities	None
Section 5(a)(5)	Summary of instances where information was refused	None
Section 5(a)(6)	Listing of reports by subject matter (Table 2)	16
Section 5(a)(7)	Summary of significant reports	6-7
Section 5(a)(8)	Statistical table – Reports with questioned costs (Table 3)	17
Section 5(a)(9) Statistical table – Recommendations that funds be put to better use (Table 4)		18
Section 5(a)(10)	Summary of each audit, inspection, and evaluation report issued before this reporting period for which no management decision was made by end of the reporting period, no establishment comment was returned within 60 days; or for those with any outstanding unimplemented recommendations, including the potential aggregate cost savings (Table 5)	19
Section 5(a)(11)	Description and explanation of significant revised management decisions	None
Section 5(a)(12)	Section 5(a)(12) Significant management decisions with which the Inspector General disagrees	
Section 5(a)(13)	Information under section 804(b) of the Federal Financial Management Improvement Act of 1996	None

## Reporting Requirements of the Inspector General Act of 1978, as Amended

Reference	Reporting Requirements	Page
Section 5(a)(14)(15)(16)	Peer review activity on FLRA OIG and Peer review activity by FLRA OIG on another OIG (Appendix A)	21
Section 5(a)(17)	Statistical Table – Investigative Reports (Table 6)	20
Section 5(a)(18)	Description of metrics used for developing the data for the statistical table under Section 5(a)(17)	None
Section 5(a)(19)	Report on each investigation involving a senior Government employee where allegations of misconduct were substantiated	None
Section 5(a)(20)	Description of whistleblower retaliation	None
Section 5(a)(21)	Description of any attempt by establishment to interfere with the independence including budget constraints, resisted to or objected to oversight, delayed access to information	None
Section 5(a)(22)	Description of particular circumstances of each inspection, evaluation, and audit conducted that is closed and was not disclosed to the public; and investigation conducted by the Office involving a senior Government employee that is closed and was not disclosed to the public	None

## **Second Half of FY 2021 Freedom of Information Act Requests**

Activity	Total
Number of Freedom of Information Act (FOIA) Requests Received	3
Number of FOIA Requests Processed	3
Number Granted	
Number Partially Granted	1
Number Not Granted	
Reasons for Denial	
No Records Available	2
Referred to Other Agencies	
Requests Denied in Full Exemption 3	
Requests Denied in Full Exemption 5	
Requests Denied in Full Exemption 7(A)	
Requests Denied in Full Exemption 7(C)	
Request Withdrawn	
Not a Proper FOIA Request	
Not an Agency Record	
Duplicate Request	
Other	
Requests for OIG Reports from Congress and Other Government Agencies	
Received	
Processed	
Number of OIG Reports/Documents Released in Response to Requests	2

## Table 1. Reports from Previous Periods with Unimplemented Recommendations

FLRA has are no outstanding recommendations older than 1 year to report in this table.

Report Title	Unimplemented Recommendations
Management Advisory Review of Credit Hours and Premium Pay (Report No. MAR-20-03) <sup>1</sup> Dated March 11, 2020	3
Management Advisory Review of FLRA's Appointment of Contracting Officers (Report No. MAR-20-07) Dated September 8, 2020	6

<sup>&</sup>lt;sup>1</sup> OIG performed a Follow-up Review from the 2020 Credit Hours and Premium Pay Report (Report No. MAR-21-03) dated March 15, 2021 closed 14 of the 17 open recommendations.

## **Table 2. Listing of Reports Issued**

Report Number	Subject Matter	Issue Date	Report Title	Questioned Cost	Unsupported Cost	Funds Put to Better Use
MAR-21- 04	Review	06/21/21	Quality Review of the Federal Labor Relations Authority Office of Inspector General Audit Operations for the Period April 1, 2020 through March 31, 2021	\$0	\$0	\$0
MAR-21- 06	Review	07/08/21	Information Technology Asset Inventory Review	\$0	\$0	\$0
MAR-21- 05	Review	07/19/21	Peer Review of the Election Assistance Commission Office of Inspector General	\$0	\$0	\$0
MC-22-01	Review	09/24/21	Top Management and Performance Challenges Facing the Federal Labor Relations Authority	\$0	\$0	\$0

## **Table 3. Reports with Questioned Costs**

С	Description	Number of Reports	Questioned Costs	Unsupported Costs
decisio comme	nich no management on has been made by the encement of the ng period.	0	\$0	\$0
	were issued during the ng period.	0	\$0	\$0
	Subtotals (A + B)	0	\$0	\$0
decisio	nich a management on was made during the ng period.	0	\$0	\$0
20	llar value of disallowed sts; and	0	\$0	\$0
_	llar value of costs not allowed.	0	\$0	\$0
decisio	ich no management on was made by the end reporting period.	0	\$0	\$0

## **Table 4. Recommendations That Funds Be Put to Better Use**

	Description	Number of Reports	Funds Put to Better Use
A.	For which no management decision has been made by the commencement of the reporting period.	0	\$0
В.	Which were issued during the reporting period.	0	\$0
	Subtotals (A + B)	0	\$0
C.	For which a management decision was made during the reporting period.	0	\$0
	i. Dollar value of recommendations that were agreed to by management; and	0	\$0
	ii. Dollar value of recommendations that were not agreed to by management.	0	\$0
D.	For which no management decision has been made by the end of the reporting period.	0	\$0

# Table 5. Summary of Reports for Which No Establishment Comment Was Returned within 60 Days of Providing the Report

Number of Reports Fiscal with Unimplemented Year Recommendations		Number of Unimplemented Recommendations	Dollar Value of Aggregate Potential Cost Savings
0	0	0	\$0

## **Table 6. Listing of Investigative Reports**

Number of Investigative Reports	Number of Persons Referred to Department of Justice	Number of Persons Referred to State & Local Prosecuting Authorities	Number of Indictments and Criminal Information's that Resulted from Prior Referral
0	0	0	0

### Appendix A. Peer Review Activity

Offices of Inspectors General undergo reviews from other OIG offices every 3 years. These reviews are referred to as external or modified peer reviews. External Peer Reviews are required if an OIG performed audits or other work under generally accepted government auditing standards (GAGAS) during the previous 3-year period. The review assesses the system of quality control of the OIG and the OIG's compliance with that system. Federal OIGs can receive a rating of pass; pass with deficiencies, or fail. If the OIG did not perform any work under GAGAS, a Modified Peer Review will normally be completed to assess the established audit policies and procedures, if any, to determine whether they are current and consistent with applicable professional standards (this is done in the event of future GAGAS engagements are undertaken). No rating is provided for a Modified Peer Review, but a statement is provided as to whether established audit policies and procedures, if any, are current and consistent with applicable professional standards.

Section 989C of the Dodd-Frank Wall Street and Consumer Protection Act of 2010 contains additional semiannual reporting requirements pertaining to peer review reports. In keeping with Section 989C, our office is reporting the following information related to its peer review activities. These activities cover our role as both the reviewed, and the reviewing OIG.

#### Peer Review Conducted on FLRA OIG Audit Operations

On September 29, 2020, the National Endowments for the Humanities, OIG issued a System Review Report and opined that the system of quality control for the audit organization of FLRA OIG in effect for the year ended March 31, 2020, has been suitably designed and complied with to provide FLRA OIG with reasonable assurance of performing and reporting in conformity with applicable professional standards and applicable legal and regulatory requirements in all material respects.

Audit organizations can receive a rating of pass, pass with deficiencies, or fail. FLRA OIG received an external peer review rating of pass.

#### Peer Review Planned on FLRA OIG Audit Operations

The next peer review planned for FLRA OIG will be in calendar year 2023.

#### Peer Review Conducted by FLRA OIG on another OIG

The FLRA OIG conducted a modified peer review of the EAC OIG (Report No. MAR-21-05). Based on our review, the established policies and procedures for the audit function at March 31, 2021, were current and consistent with applicable professional standards as stated. We issued a letter dated July 19, 2021 that sets forth findings that were not considered to be of sufficient significance to affect our conclusions on the established policies and procedures.

## **Appendix B. Statement Regarding Plain Writing and Acronyms**

We strive to follow the Plain Writing Act of 2010. The Act requires that Government documents be clear, concise, well-organized, and follow other best practices appropriate to the subject or field and intended audience.

The abbreviations we use in this report are listed below.

Acronym Abbreviation	Definition	
CIGIE	Council of Inspectors General on Integrity and Efficiency	
DATA Act	Digital Accountability and Transparency Act	
Dembo Jones	Dembo, Jones, P.C.	
EAC	Election Assistance Commission	
FISMA	Federal Information Security Management Act of 2002	
FLRA	Federal Labor Relations Authority	
FOIA	Freedom of Information Act	
FY	Fiscal Year	
IG	Inspector General	
MOU	Memorandum of Understanding	
OIG	Office of Inspector General	
ОМВ	Office of Management and Budget	
P.L.	Public Law	

## **Appendix C. Definitions of Terms**

Terms	Definitions <sup>2</sup>
Disallowed Cost	A questioned cost that management, in a management decision, has sustained or agreed should not be charged to the Government.
Final Action	The completion of all actions that management has concluded, in its management decision, are necessary with respect to the findings and recommendations. If management concluded that no actions were necessary, final action occurs when management decision is issued.
Management Decision	An evaluation by management of the findings and recommendations included in an audit report and the issuance of a final decision by management concerning its response to such findings and recommendations, including actions concluded to be necessary.
Questioned Cost	A cost questioned because of: (a) an alleged violation of a law, regulation, contract, or other agreement or document governing the expenditures of funds; (b) a finding that, at the time of the audit, such cost is not supported by adequate documentation; or (c) a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.
Recommendation That Funds Be Put to Better Use	A recommendation that funds could be used more efficiently if management took actions to complete the recommendation, including: (a) reduction in outlays; (b) deobligation of funds; (c) costs not incurred by implementing recommended improvements related to the operations of the establishment, a contractor; (d) avoidance of unnecessary expenditures noted in preaward reviews of contract; or (e) any other savings which are specifically identified.
Unsupported Cost	A cost questioned because, at the time of the audit, such cost is not supported by adequate documentation.

<sup>&</sup>lt;sup>2</sup> These definitions have been modified from the IG Act, as amended, for use in this document.

### **Contacting the Office of Inspector General**



If you believe an activity is wasteful, fraudulent, or abusive of Federal funds, contact us:

Online Hotline: FLRA.gov/OIG-

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Email: OIGMAIL@FLRA.gov

The complainant may remain confidential; allow their name to be used; or anonymous. If the complainant chooses to remain anonymous, FLRA OIG cannot obtain additional information on the allegation, and also cannot inform the complainant as to what action FLRA OIG has taken on the complaint. Confidential status allows further communication between FLRA OIG and the complainant after the original complaint is received. The identity of complainant is protected under the provisions of the Whistleblower Protection Act of 1989 and the Inspector General Act of 1978. To learn more about the FLRA OIG, visit our Website at http://flra.gov/oig

#### **OIG Contact Information**

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Fax (202)208-4535

Web FLRA.gov/OIG